



# Ombudsman Toronto's Oversight of Toronto Police

## What is it and why does it matter?

Ombudsman Toronto will now oversee the fairness of the Toronto Police Service (TPS) and Toronto Police Services Board's (TPSB) policies, procedures, and services.

- People need to have independent, local oversight of the TPS and TPSB.
- Our recommendations will lead to systemic improvements and fairer policing.

\*This work began at the direction of City Council and is established through an agreement with the TPS and TPSB.

## What can we do?

We will investigate the impact of the TPS and TPSB's policies, practices and procedures on the lives of people in Toronto. We will:

- Take a systemic approach.
- Identify any unfairness and recommend ways that the TPS and TPSB can improve the fairness of their services.
- Monitor the status of our recommendations to make sure they are successfully completed by the TPS and TPSB.
- Have full independence, discretion, and control over what we investigate.

## What can't we do?

When Toronto City Council directed this new oversight, they were clear that it should not duplicate the work of existing oversight agencies or offices. This means that we will not be:

- Taking complaints from members of the public, TPS personnel, or anyone else.\*
- Investigating individual police conduct.
- Looking into employment or labour relations issues.

\*If we do receive complaints about TPS or TPSB, we will refer the person to the right place to make a complaint.