



**Listening. Investigating.  
Improving City of Toronto Services.**

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## **HOW CAN OMBUDSMAN TORONTO HELP YOU?**

Have you been treated unfairly? Has your complaint about City of Toronto services or administration gone as far as it can go? Are you dissatisfied with the outcome? That's where we come in.

From complaints about irresponsible dog ownership to water bill anomalies to housing concerns and so much more, we will do everything we can to hear, understand, and resolve your complaint without taking sides.

We are committed to calling out unfairness when we see it and to finding practical solutions to make Toronto the best city that it can be for all people.

Our services are free and for everyone.

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