



Ombudsman Toronto's Oversight of Toronto Police

What is it and why does it matter?

Ombudsman Toronto, the Toronto Police Service (TPS), and the Toronto Police Services Board (TPSB) have reached an agreement for Ombudsman Toronto to oversee the fairness of TPS and TPSB's policies, practices and procedures. The TPSB will consider the agreement at their meeting on December 16, 2022.

- People will have independent, local oversight of the TPS and TPSB.
- Our recommendations will lead to systemic improvements and fairer policing.

What will we do?

We will investigate the impact of the TPS and TPSB's policies, practices and procedures on the lives of people in Toronto. We will:

- Take a systemic approach.
- Identify any unfairness and recommend ways that the TPS and TPSB can improve the fairness of their services.
- Monitor the status of our recommendations to make sure they are successfully completed by the TPS and TPSB.
- Have full independence, discretion, and control over what we investigate.

What won't we do?

When Toronto City Council directed this new oversight, they were clear that it should not duplicate the work of existing oversight agencies or offices. This means that we will not be:

- Taking complaints from members of the public, TPS personnel, or anyone else.*
- Investigating individual police conduct.
- Looking into employment or labour relations issues.

*If we do receive complaints about TPS or TPSB, we will refer the person to the right place to make a complaint.